

















#### **OXNEAD HALL**

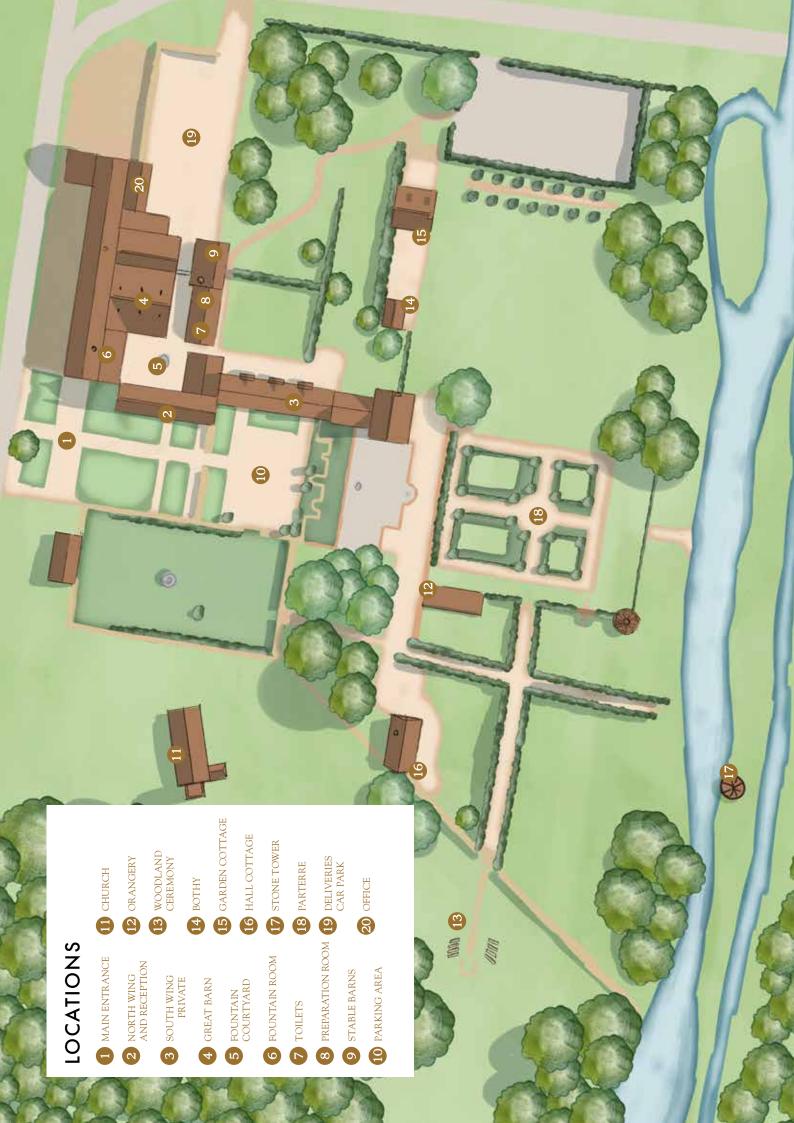
Oxnead Hall estate is a multi award winning wedding, events and holiday venue nestled in the glorious countryside of North Norfolk. Oxnead Hall offers luxurious accommodation for up to 32 guests. From the magnificent Tudor hall to the mediaeval church, the beautifully renovated great barn to the acres of stunning gardens; Oxnead is a truly idyllic place in which to celebrate and unwind.











### Time Line

#### THE PLAN FOR THE DAY



2 PM It's time for your ceremony in your choice of location.



3 PM

Any guests staying in the accommodation can now check in.



**6:30 PM**Time for the allimportant speeches.



Party the night away with your guests and enjoy a choice of evening food.



10 AM
You and your
wedding party begin
getting ready in the
Preparation Room.



2:30 PM

Now married, your reception begins with drinks and canapés in either the Fountain Courtyard, Orangery or Parterre Gardens.



4:30 PM
Your wedding
breakfast is served –
we recommend
allowing two hours for
this part of the day.



7:30 PM
Your moment as a newlywed couple to cut the cake and have your first dance.



Midnight
Your music comes to an end – time to retreat to your Honeymoon Suite.

# Our Service

#### A UNIQUE APPROACH

Here at Unique Norfolk Venues, we pride ourselves on providing a luxury experience for couples and guests alike. Our dedicated Wedding Planner and Events
Team will be on hand to answer all your questions from the first visit to your venue, all the way through to your big day. Whether that be helping you select your dream wedding menu, coordinating the day or helping you arrange your dress for photographs, we will be there with you every step of the way.









# Catering

#### TASTE THE DIFFERENCE

We recognise that food and drink is a crucial part of your big day. This is why we have partnered up with UNV Kitchen, run by Executive Head Chef Keith McDowell, in order to ensure only the best food is served. Driven by quality, simplicity and seasonality, our food is always a big hit while our service is personal and efficient, making your day memorable and unique! When sitting down with your Wedding Planner, you will discuss your ideas on food and drink and they will help you create your perfect Wedding Breakfast Menu.

#### TASTING EVENT

Before you make any decisions, we think it is important that you sample the delicious food that our Executive Head Chef and his team create for you on your special day. Please contact our Planning Team for more information on our tasting events.









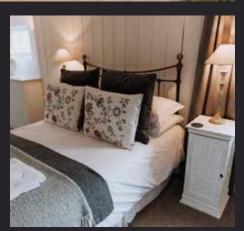
# Accommodation











#### **STAY**

We do require you to take the North Wing, Garden Cottage, Courtyard bedrooms and the Bothy (13 bedrooms) which are an additional cost to the package. The price for this is outlined on the accommodation section of the price list. Hall Cottage is priced separately through the English Country Cottages website, please book direct here; english-country-cottages.co.uk/cottages/hall-cottage-cddm Please note if you do not take Hall Cottage it can be rented out to a third party as a holiday cottage.

#### THE ROOMS

Garden Cottage
5 double rooms
Two rooms can be
twin rooms, all rooms

North Wing
4 double rooms
All rooms include

Bothy
1 double room
Includes an en suite.

Stable Barns
3 double rooms
All rooms include
an en suite

Hall Cottage
3 double rooms
2 en suites and 1 family
bathroom, all upstairs.

#### FAQ

#### THE PACKAGE

What is included in the package? Please see the package price list for details.

## Do I have exclusive use of Oxnead Hall?

Yes, you have exclusive use of the orangery, fountain room and great barn from 2 pm until 12 midnight on the day of your wedding.

## How many guests can Oxnead Hall hold for a reception?

For a sit-down reception, the Great Barn can seat 200 guests and for an evening reception it can hold 250 guests. The Orangery can hold 99 guests for your drinks reception.

### Is Oxnead Hall licensed to hold civil ceremonies?

Oxnead Hall is fully licensed to hold civil ceremonies for up to 140 inside the Fountain Room. The Orangery can hold up to 50 guests. It is possible to hold a duo ceremony

outside in the gardens followed by a signing in either the Orangery or the Fountain Room. We charge an extra £120 for a civil ceremony or £180 for a duo ceremony.

## Can I put signs up around the local village?

Unfortunately the council has asked us to remind couples that they do not allow any signage in the local villages.

# What time can I get married at Oxnead Hall?

Wedding ceremonies at Oxnead Hall can take place from 2 pm if opting for a one-night package, for two-night packages, earlier ceremonies are possible. Please contact North Walsham Registration Team on 01692 406229 or visit norfolk.gov.uk/ceremonyform

# Are chairs provided for the ceremony?

Yes, chairs are provided in the Orangery and Fountain Room

but cannot be used outside. So, if you are having a duo ceremony, you should hire outdoor chairs separately.

# What about music during the ceremony?

Many couples book musicians to provide music during the ceremony, however pre-recorded music is also popular. There are many power sockets where you can plug in a mini sound system (must be PAT tested) or you can use the sound system that is already in the Orangery and the Fountain Room. For outdoor ceremonies you will need to provide your own speakers. We recommend hiring these from Epic Event Hire.

### Can anyone get married in the church?

Yes. You have to attend at least six services and speak with the vicar personally. The Revd. Tracy Jessop Team: 01263 704457 Mobile: 07402 165 485 Email: aylshamparishchurch@gmail.com Web: aylshamteamministry.org.uk





# Will I have the same dedicated wedding coordinator throughout the planning process?

Every couple will have access to our planning team from the very beginning, so there will always be someone to help guide you with questions or ideas. Closer to your wedding date you will then be assigned your designated coordinator to ensure every last detail is managed on your big day!

#### Can we use any supplier?

Yes, of course. For any recommendations however, we do have a recommended supplier list. We require all suppliers' phone numbers and email addresses.

We will also need a copy of their public liability insurance before they can operate at Oxnead Hall. Please note that this also applies to any food supplier.

If any supplier is using electrical equipment, PAT certificates must be provided in advance. By making a booking at Oxnead Hall, we assume that you agree to this condition.

#### Can we decorate the barn beams?

Yes. For insurance reasons, Epic Event hire is the only supplier that is allowed to go up to the black beam. If using another company, the lights and decor can only be hung from hooks on the beams and mezzanine.

# What time can we access the venue for setting up?

From 11 am on the day of the wedding. It may be possible to have access the day before your wedding to set up, depending on whether or not a wedding is taking place on this date. Please check this with your Wedding coordinator four weeks before your wedding. If access the day before is not possible, we will set out your decorations at no extra cost. You will be able to access the barn the day before your wedding If there is no wedding the day before, between 12 midday and 4 pm.

#### Is confetti allowed?

Natural or organic confetti such as dried flower petals is permitted.

#### Are fireworks allowed?

Out of consideration for our neighbours and local livestock we do not allow fireworks.

# Can we provide outdoor heating for guests?

We have two outdoor heaters which are placed in the Fountain

Courtyard; we do not allow fire pits. Are candles allowed? Yes, but the candle holder has to be taller than the flame. Unfortunately this means we are not able to light the candles on candelabras.

#### Are dogs allowed at Oxnead Hall?

Yes! We can allow your dog to be on site at Oxnead Hall for a short period of time, of 1 hour and 30 minutes. Your dog can go in the ceremony area and can join you in the grounds during your drinks reception. Your dog must be kept on a lead at all times and under no circumstances can your dog be permitted in the accommodation or any unauthorised buildings. Any dog excrement must be cleared up by a member of the wedding party. Once the photographs have taken place provisions must be in place for the immediate collection of the dog. We have a recommended supplier that you can use who can provide a drop off, pick up and overnight stay service for your dog. Oh Bella



Wedding Day Dogs ohbellaweddings.co.uk woof@ohbellaweddings.co.uk

What time does Oxnead Hall close? Oxnead Hall closes at midnight. Please advise your guests to arrange their taxis or transportation

in advance.

What about clearing up the next day? There is no need to worry about this; the wedding team will clear up everything and pack away your decorations so you can relax. Our on hand staff will arrange to meet you upon checkout to return your belongings.

#### Can we hire a projector and screen?

Yes! Projector screen: £20 Projector: £30. Please contact our planning team to book!

Can we hire Z-beds and Cots?

Yes! Z-beds: £20 per stay (four available) and Cots: £10 per stay (two available).

#### **OUTSIDE AREA**

## Do we have exclusive use of the gardens?

You and your guests have exclusive use of Oxnead Hall's gardens during your drinks reception.

Once you and your guests have moved up to the Great Barn, the gates are locked near the courtyard, where you then have access to the enclosed garden. This is due to health and safety reasons. The wedding party can, of course, have photos in the gardens after the gates are locked.

# Will there be extra seating by the Orangery and in the Courtyard?

Around the Orangery there is a small amount of seating and in the Courtyard there is plenty of outside seating.

# Can we have outdoor games or bouncy castles on the lawn?

Lawn games are permitted on the lawn nearest to the Great Barn.
Bouncy castles are not permitted at Oxnead Hall. Please note our staff are unable to supervise any lawn games.

# Is outdoor light allowed to be put up around the venue?

Yes, only if agreed before and only done by our recommended supplier Epic Event Hire.

#### Can we put signs on the ground?

We cannot allow signs to be used in the grounds because of the irrigation system. This one needs to be separate as it links to previous question on the FAQs.



#### Do you allow coaches?

Unfortunately we do not allow large coaches, as there is not enough room for them to turn around. We do allow mini buses. Guests can be dropped off in the top car park where the mini bus can turn around.

#### Can we park in the top car park?

The top car park is strictly a drop off point; a large car park is provided round the back of Oxnead Hall for guests. We also have an overflow car park. Cars may be left overnight, at the owner's risk, for collection the next morning by 10 am.

#### Are we allowed to use drones?

Yes! Though your photographer must have a licence to fly the drone or we will not allow this to happen. Your photographer must supply us with proof of their licence and insurance

#### **CATERING**

#### Can our menu be tailor made?

Yes, we will work with you to provide the perfect menu for your wedding day.

## Is it possible to choose a couple of dishes?

We recommend you choose one starter, one main course and one dessert. If you wish to give your guests an option, we charge an extra £7 per person for a choice of two different dishes and preordering is required. We are sorry to say we don't offer a third option choice. We only allow

a third dish for your guests who are vegetarian or vegan.

# Can you cater for our guests who are vegetarians or have food allergies?

Yes, allergen, vegan and vegetarian adapted menus are available to



guests with dietary requirements at no extra charge.

#### Do you provide crockery?

White crockery, traditional silver cutlery, table linen and glassware is all included in the package. Unique Norfolk Venues also offers a hire brochure.

Our brochure showcases an incredible range of crockery, cutlery, linen and glassware that can complement your wedding day. Contact your wedding coordinator for a copy of our hire brochure.

#### I have a copy of an old menu/ catering brochure but would like a dish from the new menus, is that possible?

You can mix and match dishes from any of our brochures.

#### Can we bring our own caterers?

No. It is essential that we provide a consistently high standard of catering at Oxnead Hall and therefore only allow our own inhouse experienced chefs, who offer an exceptionally high level of service using quality locally-sourced ingredients.

### What table layouts do you recommend?

There are a few different table plans that work well in the Great Barn, which our planning team can advise you on. We do require you to fill out the table plan and to mark if anyone has any dietary requirements so the events team are able to locate them easily on the day.

# When do I need to provide my pre-orders?

We require all pre-orders and your final table plan to be with us six weeks before your event. Your Wedding Coordinator will give you a blank table plan to fill in.

#### Can I bring my own alcohol?

You can only bring your own wine, prosecco or champagne however, there will be no reduction in cost of the package. If you would like more wine, prosecco or champagne on top of what we offer in the package, then you can bring this for a corkage charge of £9.50 per bottle. Alternatively, we have an extensive wine list at competitive prices which are available on sale or return. The only other exception is a cask of real ale, which our planning team can advise you on. You can also bring one 50ml alcoholic favour per person.

# Do you take cash and card payments at your bar?

We take cards only at our bars which include Apple Pay and Contactless.

Cash is not accepted, please do advise your guests.

### Should we provide our contractors with a meal?

We recommend you provide any of your contractors with a meal if they will be spending more than five hours at your wedding.

# With the package, can we make any changes?

You can add extras to the package but cannot remove any items. You can only increase the amount of guests

## What is involved in the tasting event?

We believe that it is very important for you to sample the fantastic food from our menu before your big day. We hold a tasting event to give couples an understanding of service, food and presentation when catering at a large scale. Unfortunately, we cannot accommodate private one-on-one tastings as these do not accurately reflect the whole experience that you would enjoy at your wedding. Unfortunately, we may not be able to offer you a tasting if your wedding is booked with less than 9 months to go. However, our head chef is available to speak with, if needed.

#### What is on the tasting event menu?

This is chosen a year in advance and it is our chef's choice from the standard menu and the upgrade menus. Please see more details of the event in our catering brochure.

### What menu is available for children and what constitutes a child?

Children can either have a half portion main meal or choose from the children's menu.

#### What constitutes a child?

Anyone eating a smaller version of the meal or a children's dish.

## Can I bring my own food to our wedding?

We do not allow you to bring any food on site for your wedding. This excludes your wedding cake, sweet table, and favours on place settings.

#### **MUSIC**

### Are there any restrictions on music?

In accordance with our entertainment licence, a sound limiter is installed inside the Great Barn and is set at 92 decibels. Please ensure that any external contractors are aware of this and that they have confirmed to you that they can and will play through the system. Please note that a booking at Oxnead Hall assumes that you have agreed to this condition.

#### Is music permitted outside?

Acoustic music is permitted outside up until 5 pm but amplified music is not allowed outside.

#### Where is evening music permitted? Evening music is only permitted in the Great Barn.

Are we allowed smoke, fog or dry ice machines? No, smoke, fog or dry ice machines are not permitted at the venue - please inform your chosen band or DJ of this.

## Are we allowed to keep the doors open?

Due to fire regulations and our licence, all doors into the Great Barn and Fountain Room close automatically and cannot be propped open.

#### What time are last orders?

Last orders are at 11.50pm and the bar closes at midnight.

### What time should the entertainment finish?

Your band or disco contractors should be advised that the music must finish at midnight. To maintain high standards and keep the barns looking their very best the team quietly begins the clearing up process just before midnight.

#### ACCOMMODATION

### What time is check-in and check-out?

The accommodation is available for your guests to check in from 3 pm. Checkout is 10 am the following day. Please note extra charges may apply if you check out late.

### Do you offer early check in or late check out?

Sadly, we do not offer early check in or late check out.

# Can we stay in the accommodation the night before our wedding?

You can book the accommodation the night before your wedding if it is available. There is a supplement of £2,000 (peak season & mid peak) or £1000 (off peak) in addition to the cost of the accommodation if you book the extra night more than six months in advance of your wedding date. Alternatively, you can wait and contact your planning team six months or less before your wedding; if the accommodation is available, you can book without paying the £2,000 supplement (just pay the charge of the site).

# Is a damage deposit required on the accommodation at Oxnead Hall?

Yes. There is a refundable deposit of £995 required which will be refunded within 14 days providing there is no damage to the site.

# Are our guests allowed to pitch tents or motor homes at Oxnead Hall?

Unfortunately not. We do not have a licence for this. Can you accommodate our disabled complainant guests? Yes, we have a golf buggy onsite for easy access and disabled access. We also have one disabled room - Grooms room (Stable Barns).





#### **NEXT STEP**

# How do we book and secure our date?

We allow couples to hold their chosen date for 48 hours. Thereafter, our wedding office will be in touch. Next, an initial £750 payment is required to hold your date. You then will need to sign our reservation form on the online portal.

Once this has been completed you will receive an email from the Oxnead Hall Planning Team. You will then need to sign your contract to secure your date.

# How is the full payment broken down?

The full payment is broken down into the following steps:

- ✓ £750 initial payment.
- √ £1,000 payment within 6 weeks of booking.
- √ £1,000 payment 12 months prior to your wedding date.
- √ £1,500 payment 6 months prior to your wedding date.

Remaining balance is due one month prior to wedding date

#### Is VAT included?

Yes, VAT is included in the prices of our packages, menus and extras.

#### Other Questions?

If you have any other questions, then please contact us via email; oxneadhallplanners@uniquenorfolkvenues.co.uk

